



## Lodging policies

Check-in time: 4:00 PM

Check-out time: 11:00 AM

If you will be arriving after 5:00 PM, please notify our office in advance to make after-hours check-in arrangements. Early check-in and late check-out may be available upon request.

- 1) You hereby authorize Us to charge your credit or debit card to cover any and all damage to the homes(s) caused by you or your guests/invitees during your stay.
- 2) All of our vacation rental properties are strictly non-smoking. If there is evidence of smoking in the home OR ANYWHERE ON THE PREMISES, you hereby authorize Us to charge your credit card or debit card a deep cleaning fee of \$500.
- 3) If there is evidence that you brought a pet into a non-pet friendly property, you hereby authorize the Us to charge your credit card or debit card a deep cleaning fee of \$500.
- 4) If you fail to vacate the home by the published check-out time on the day of your departure, and you have not made arrangements for a late check-out, We reserve the right to remove you, your guests/invitees and all personal belongings from the home(s).
- 5) Bringing hazardous, illegal or flammable items, or items of an objectionable nature, into a home is prohibited. You are solely liable and responsible for all loss and damage, financial or otherwise, that may be caused by such items or as a result of your or your guests/invitees negligence.
- 6) We reserve the right to cancel or modify reservations when it appears that a customer has engaged in fraudulent or inappropriate activity; or under other circumstances where it appears that the reservation resulted from a mistake or error.
- 7) South Main is a new neighborhood under construction. We cannot offer relocations, discounts or refunds on the basis of construction noise.
- 8) South Main Vacation Rentals requires a 50% deposit at the time of reservation. Deposit can be paid by credit card, check, travelers check, money order or cash. The remaining 50% is due upon arrival.
- 9) Cancellations will be charged 70% of the deposit up to 30 days before the scheduled arrival. Cancellations of less than 30 days before the scheduled arrival will be charged the full 50% deposit. Cancellations of less than 7 days prior to arrival will forfeit entire rental payment.
- 10) Each home is carefully prepared prior to your arrival and will be cleaned after you check out. Additional cleanings can be arranged for a fee upon request.